

NEWS RELEASE

STATE OF NEW HAMPSHIRE, DEPARTMENT OF TRANSPORTATION

Charles P. O'Leary, Commissioner

For Immediate Release

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ADDITIONAL RESPONSE PERIOD FOR E-ZPASS "LAST CHANCE LETTER"
THREE WEEK EXTENSION TO ALLOW FOR RESOLVING ACCOUNT ISSUES

The deadline for those responding to the New Hampshire E-ZPass "Last Chance Letter" has now been extended three more weeks to Friday, June 15, 2007. The additional extension is to allow for the volume of response activity and the time needed for reviewing disputed violations and processing payments.

The New Hampshire E-ZPass Customer Service Center sent out "last chance letters" on May 2 to potential E-ZPass violators who have not responded to violations that occurred between May 1, 2006 and March 15, 2007. Motorists receiving the letter now have until June 15 to make any payments or to dispute the fees in writing to an E-ZPass Customer Service Center.

- To date, 60% of those sent the "Last Chance Letters" have responded.
- In the first 20 days, \$111,442 in tolls and fees has been collected.
- 1 out of every 4 motorists who received the letter had responded to an E-ZPass violation notice by paying the toll and not the \$25 administrative fee.
- New Hampshire motorists were responsible for 56,000 outstanding violations – 18,000 of those violations were by 221 motorists.

Payments can be made to www.ezpassnh.com (credit cards only), by fax to 973-824-0115 (credit cards only), by mail to P.O. Box 52012, Newark, NJ 07101-8212 (checks only), by calling 877-643-9727 (credit card only) Monday through Friday from 8:00 am to 6:00 pm and Saturday from 8:00 am to 4:00 pm, or in person at one of the three New Hampshire E-ZPass walk-in centers (all methods of payment) between 10:00 am and 6:00 pm from Monday through Friday.

- Hooksett Toll Plaza – I-93 northbound 500 feet north of the plaza
- Seabrook Welcome Center – I-95 northbound
- Nashua Welcome Center – F.E. Everett Turnpike at Exit 6

"Last Chance letter" recipients who do not respond to outstanding tolls and fees will have their names forwarded to the NH Department of Safety's Division of Motor Vehicles for further action. New Hampshire Law (RSA 263:56-f) allows for the suspension of driving privileges, registration, resident plates or motor vehicle registration privileges for failure to pay toll(s) and administrative fee(s).

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